

## Operations - Bug #1825

### eelog find password issue and creating Tracker Hardware tag

24 February 2016 16:06 - Liu, Ao

<b>Status:</b>	Open	<b>Start date:</b>	24 February 2016
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Franchini, Paolo	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Description</b>			
Hi,			
When I tried to recover my password for the eelog system, I found that the link that was sent to me was invalid:			
""Page not found			
The page you were trying to access doesn't exist or has been removed.""			
I'm not sure who is maintaining the website, but it's definitely worth a check.			
Also, does it trouble anyone to create a "Tracker Hardware" tag in the eelog system?			
Best,			
Ao			

#### History

##### #1 - 24 February 2016 16:14 - Franchini, Paolo

- Assignee set to Franchini, Paolo

Hi Ao,

I am in charge of the eLog; the webpage from outside the mice network is

<https://micewww.pp.rl.ac.uk/eelog/MICE+Log/>

please have a go for the password change because you may need to change a single character in the URL you'll receive for the reset: the last &u should be a %

There is only a tag for each subsystem but maybe I can try to add a Category in the Tracker one.

##### #2 - 24 February 2016 17:24 - Liu, Ao

Hi Paolo,

Thanks. I just tried again, the link I got in the email was

<https://micewww.pp.rl.ac.uk/eelog/MICE+Log/?redir=%3Fcmd%3DChange+password%26oldpwd%3DUERUUk9GTFg%253D&uname=frankliuao&upassword=UERUUk9GTFg%3D>

Still no go.

Also, just noticed that the "Tracker" tab in the current eelog system should be sufficient enough. I'll talk with Ed about starting using the log.

Best,  
Ao