



# Maintenance Certificate

## Maintenance Certificate

### MAINTENANCE SERVICE DETAILS FOR

**Contract Reference No: 21843CO**

Equipment: 1 x Riello MST 20kVA UPS

Serial Number(s): MM04UT303260001

Valid From: 22<sup>nd</sup> July 2016

Valid To: 21<sup>st</sup> July 2017

Plan Type: 1 Year Platinum Standard Contract

Site Address: STFC Rutherford Appleton Laboratory  
Harwell Science & Innovation Campus  
Didcot  
Oxfordshire  
OX11 0QX

In the event of an out of hours fault, please use the following telephone number:

**Normal Working Hours: 01978 729 281 or 0800 298 5355**

**Out of Office Hours: 0843 853 9915**

**Please provide the following:**

- Company name, address, contact name and telephone number
- Equipment type
- Details of fault
- Contract Number

***The manufacturer terms and conditions of warranty and service apply.***

**Computer Power Protection (Sales) Limited.**

8 The Avenue, Chichester, West Sussex, PO19 5PZ. Tel: 08000 321 711 Fax: 01243 554815  
Registered Office: Forum House, Stirling Rd, Chichester, West Sussex, PO19 7DN  
Company Registration No: 7179193 VAT Registration No: 912822441



12 month Platinum Standard maintenance contract for 1 x Riello MST 20kva UPS

- 24 x 7 telephone technical support
- 4 clock hour response to site for emergency call-outs
- Inclusive of all travelling and labour for emergency call- outs
- Parts for emergency call-outs excluded
- Inclusive of one preventative maintenance visit during normal working hours (Mon-Fri 8.30-17.00) per annum

*Consumables e.g. batteries, capacitors etc are not included in the contract*

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